**Step 1**: The WhatsApp Business account needs to be created on the vendor’s side (Telinfy) in order for us to configure it through their platform. - By Telinfy

**Step 2**: They require the attached form to be filled out along with the proposed bot flow(the flow of the conversation on Whatsapp), so they can assess the feasibility. Naved to give a go ahead on the [form](https://docs.google.com/document/d/1syz9W90SZ04tkxmw3xi2qVqP6E17PcUa/edit?usp=sharing&ouid=111297310743345075783&rtpof=true&sd=true) and the responses added below. - By Upload Digital and Telinfy. Naved to check and let us know if it’s good to go.

**Step 3**: Once they(Telinfy) confirm it is possible, we will proceed with the payment, after which Telnify will set up both the WhatsApp account and the bot from their end. - By Upload Digital

**Step 4**: OTP needs to be provided to register the WhatsApp Business account.  
Details Required for WhatsApp account creation. - By Air Maniax

**Please find the form here:** <https://docs.google.com/document/d/1syz9W90SZ04tkxmw3xi2qVqP6E17PcUa/edit?usp=sharing&ouid=111297310743345075783&rtpof=true&sd=true>